



ASGA Position on Rock Damage Reports

ASGA Position Statement

The Alberta Sand and Gravel Association (ASGA) sometimes receives messages from the driving public regarding vehicle or windshield damage by trucks carrying the ASGA logo.

Anyone who drives on Alberta streets and highways knows that vehicles are subjected to road hazards that can result in dents and scratches, as well as pits, cracks or chips to windshields as an inevitable part of driving. Even minute particles of dirt or sand can pit or scratch windshields; pebbles and stones can fracture or crack the glass.

It is the position of the Alberta Sand & Gravel Association to treat reports of vehicle and windshield damage in the same manner that we manage other complaints reported to our call centre or office. Information on the complaint will be sent to the Member company the reported vehicle is registered to. They will notify the driver that a complaint has been received and verify that the driver is meeting the standards of practice required by them. Beyond this, our position is that the driving public will remedy any damage to their vehicle or windshield in the same manner they would address damage from any other source or hazard on Alberta's roads and highways.